

our promise

to children in care and care leavers



by Leicestershire County Council and Partners



We will support you

- Provide emotional support
- Whatever you do we will be there
- Ensure all your needs are met
- Provide advice, information, practical and financial support
- We will make sure that you know what your rights are
- Will not judge you if things go wrong. We all make mistakes!



We believe in you

- We will value your strengths and talents
- Support you to overcome any stumbling blocks you face
- Support you to achieve your goals
- Embrace your individuality
- Encourage your aspirations
- Support you to succeed in life



We will respect your identity

- We will respect your unique identity
- Support you to develop your own personal beliefs and values
- Accept, respect and celebrate your identity, culture and heritage
- Value, respect and support important relationships
- Encourage you to express your identity positively



We will listen to you

- We will listen and respect you
- Strive to understand your point of view
- Place you at the heart of all decisions
- Support you to talk about your worries and happy times
- Support you to seek independent advocacy



We will support you to find a place you can call home

- We will do our best to find you a home near to people who are important to you
- Ensure you feel safe and secure
- As you grow we will support you to learn new skills to support your independence
- We are here to support if things go wrong



We will inform you

- Legal entitlements and services
- Up to date and accurate information
- Support you to access your care records
- Provide information throughout your journey
- We will support you if you need to make a complaint



We will be a lifelong champion

- Support you break down barriers to other agencies
- Work together with other services to better meet your needs
- Encourage and support you to make positive life choices
- Will make sure you know how to get support when you need it
- Trust and respect you